



 $\underline{Hilfe\text{-}Center} > \underline{Community} > \underline{Feature\ Request} > \underline{API\ -\ create\ ticket\ with\ note}$

API - create ticket with note Collecting Feedback

• gf guyot frederic

• Forenname: #Feature Request

Hi, would be great to enable the API to create tickets only with note attached, not messages. Right now we can only do a setMessage(), why not a setNote or SetMessage(true,true,0,NOTE|MESSAGE)? Many tks