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Allow push-message via the live chat system Collecting Feedback

- Ruth Cheesley
- **Forenname:** #Feature Request

If we know users through the live-chat system it would be good to be able to push-message groups of users (for example, everybody in an access level) or an individual user, through live chat.

I would envisage this to be used for example when a new release is made of a product, if there's an important message we need to disseminate, and so forth.