



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Allow for "Internal Only Tickets"](#)

Allow for "Internal Only Tickets" Collecting Feedback

- Anonym
- **Forename:** #Feature Request

Allow for "Internal Only Tickets". Tickets assigned to a user (email) but which the customer never sees.

Kommentare (3)

**Lisa Donnelly**

vor 9 Jahren

This would be very useful for us we often need to create internal tickets only for our clients - We are currently having to open these under our own organisation with the client name in the title

**Frédéric Zouaï**

vor 9 Jahren

Hi Tim, I think you can do that by creating a ticket with note only. It's quite new but it works.

**Stuart Wilson**

vor 7 Jahren

Anyone work this feature? new user here, want to get an internal ticket process set up.