



[Hilfe-Center](#) > [Community](#) > [Feature Request](#) > [Add variable to use 'Current assigned agent'](#)

Add variable to use 'Current assigned agent' Collecting Feedback

- Lauren Cumming
- **Forename:** #Feature Request

- Useful if you want to use a trigger/automation to have actions that run only when the person repyling etc is not the assigned agent too.

e.g 'when the agent is not the 'assigned agent' add them as a follower