



 $\underline{\text{Hilfe-Center}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{add 'organization changed' criteria to ticket triggers}}$

add 'organization changed' criteria to ticket triggers Collecting Feedback

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• Forenname: #Feature Request

Fields like 'user' and 'agent' can be monitored for 'was changed' but organization cannot. I ran into something today that I wanted to automate based on the organization changing.