



 $\underline{Hilfe\text{-}Center} > \underline{Community} > \underline{Feature\ Request} > \underline{Add\ more\ filters\ to\ Agent\ Hours}$

Add more filters to Agent Hours Collecting Feedback

• SH Steve, Lam Hang

• Forenname: #Feature Request

Would like the ability to segregate department agents to specific managers.

Right now all managers can view all information about all agents in cross departments if given access to the the report module.