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## Add Agent that Receives Feedback as Follower on the Ticket Archived

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- **Forenname:** #Feature Request

It would be useful to be able to add the agent that received feedback from a user (through the "Satisfaction" links and surveys) as a follower on the ticket. Currently, you can add specific agents but there's no way to say "The agent that received the feedback." Screenshot: <http://snag.gy/CToMt.jpg>