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Ability to use the ticket-errors-overlay div in a custom built app Collecting Feedback

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- **Forenname:** #Feature Request

We have created an app which does two things in a particular scenario: hide the reply box and display a red warning to the agent.

We'd like to be able to use the ticket-errors-overlay div that is shown when a ticket has no category instead.

We'd like it work something like this:

```
$scope.show_error_overlay = true;  
$scope.error_overlay_message = "bla bla";
```