



<u>Hilfe-Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Ability to tag agents with categories</u>

Ability to tag agents with categories Collecting Feedback

- KH Kevin Horn
- Forenname: #Feature Request

Add a feature to tag agents with catagories. I.e admin/agent, main team they belong too, languages they support etc.