Support your team where they are with Microsoft Teams + Deskpro

2025-05-20 - Lara Proud - Kommentarer (0) - Product (Admin)

Your people spend their day in Microsoft Teams. Now, Deskpro support can be right there with them.

With our new Teams channel, you can stay focused and productive by easily working with Deskpro in Microsoft Teams.
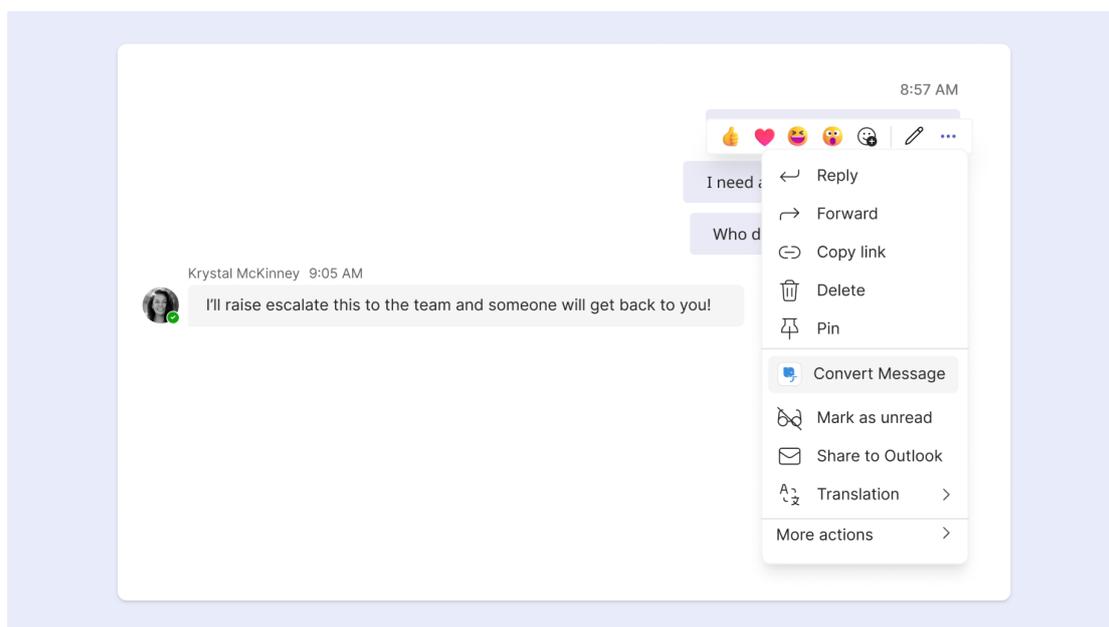
Here's how the Teams channel transforms your team's workflow:

- **Create tickets in Teams:** Turn conversations into actionable support requests in seconds or submit a ticket using a form.

- **Search your help desk:** Find the tickets you need, right within your Teams workspace.

- **Stay on top of your open tickets:** Get a clear overview of your workload without leaving the conversation.

Install Deskpro in your Teams workspace today and empower your agents to deliver exceptional support within the environment they already love.

Get started with the Microsoft Teams channel today!