

Nyhed > Deskpro Releases > DeskPRO Build #27 Released

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We are pleased to announce a new release of the DeskPRO helpdesk platform, build #27.

The following is an automatically generated list of changes in this release:

- Fix missing sys_name on default data language
- Subject match detector should also check 'Subject' as well as 'Re: Subject' to catch re's to a non-helpdesk email too

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.