Chatbot automation is now available in WhatsApp

2025-12-02 - Lara Proud - [Kommentarer (0)](#) - [Product (Admin)](#)

Use **Chatflows** to create automated chatbot experiences in your WhatsApp support channel. With Chatflows, you can guide users through common questions, collect key details up front, and route conversations automatically before an agent joins the conversation.
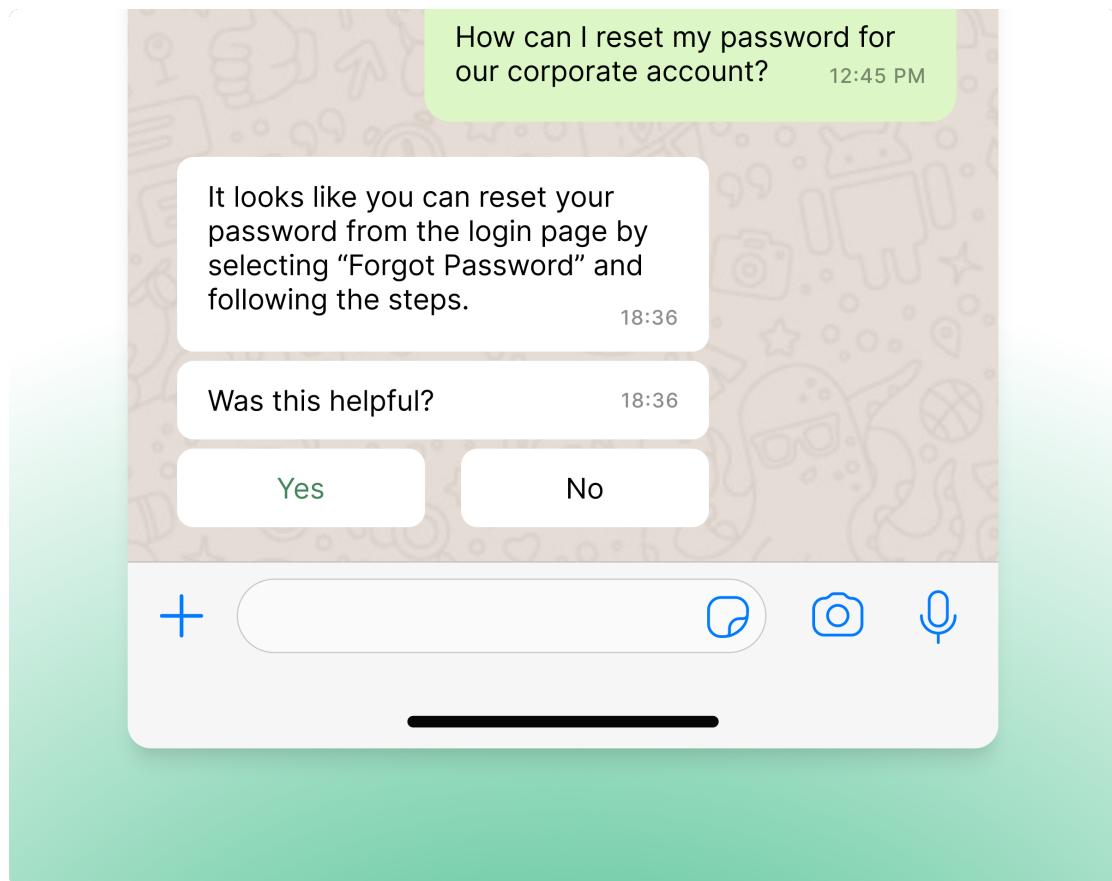
This makes it easier to deliver fast, consistent support on one of the world's most popular messaging apps — while reducing agent workload and improving response times.

To get started, follow the [WhatsApp Chatflow](#) guides.