



[Nyhed](#) > [Product](#) > [Product \(Agent\)](#) > [A New Look for User and Organization Profiles](#)

A New Look for User and Organization Profiles

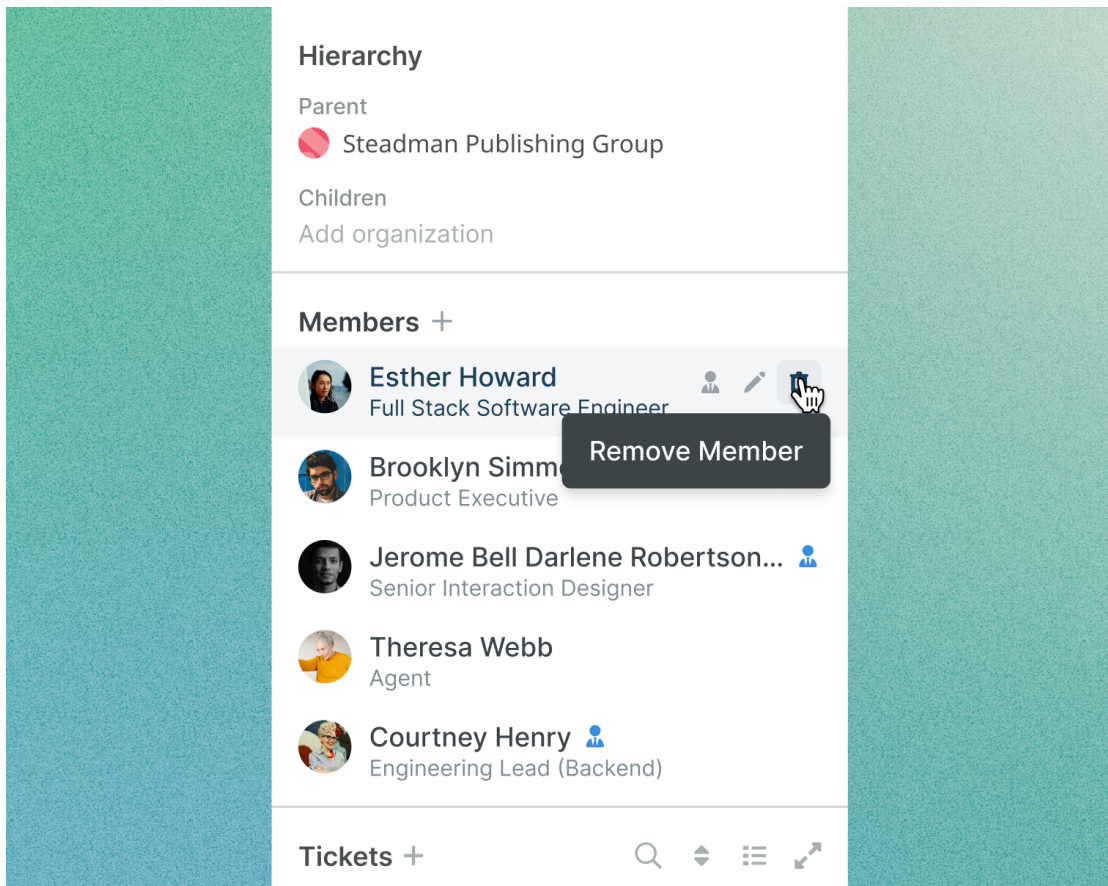
2024-03-26 - Lara Proud - [Kommentarer \(0\)](#) - [Product \(Agent\)](#)

We've given a new look to User and Organization profiles for enhanced clarity and efficiency. Tickets associated with User and Organization Profiles will now be displayed in a table format, offering a more comprehensive and clear overview.

The screenshot displays a user profile for Charlie Jones. The profile includes a header with the user's name and a '281' member count. Below the header are several sections: 'Summary', 'Contact Information' (showing email: charlie.jones@mana.com), 'Organizations' (listing 'Mana Publishing (773)' and 'Steadman Publishing Group (85)'), and 'Properties' (showing Timezone: Europe/London, Language: None, User Group: Registered, and Brand: Deskpro). To the right of the profile is a 'Tickets' section with a table of open tickets.

ID	Subject	User
402002	How to write content about your photographs	Devon Lar
402002	Caring is the new marketing	Kathryn M
213666	How to choose the right customer for your ph...	Floyd Mile
382981	Travelling as a way of self-discovery and progress	Ronald Ric
246871	The unseen of spending three years at CRM in...	Ralph Edw
134256	How to design your site footer like we did	Courtney I
303813	Lessons from 8 years of design	Cody Fish
325918	How a visual artist redefines success in graphi...	Jerome Be
175400	Starting your traveling blog with us	Marvin Mc
325918	How does writing influence your personal bra...	Arlene Mc

When you're viewing an Organization Profile on a Ticket or Community Topic, Users' names will be clickable on the member's list, opening their Profile in a new tab. Plus, when viewing an Organization Profile on a ticket from the Members section, you can update a User's position, add or remove them as a Manager, or remove them from an Organization.



When viewing an Organization Profile in a tab, you can toggle between the view of Members and Tickets associated with the Organization for improved visibility. In the table, members' names will again be clickable and from this view, you can similarly update a User's position, add or remove them as a Manager, or remove them from an Organization.

ID	Name	Email	Role	Manager	Tickets	Labels
273	Jane Cooper	tim.jennings@example.com	Vice President	👤	12	
343	Devon Lane	kenzi.lawson@example.com	CEO		12	Android
321	Leslie Alexander	michael.mtc@example.com	Tax Officer		357	VIP
743	Savannah Nguyen	kenzi.lawson@example.com	Project manager		87	Android
145	Wade Warren	nevaeh.simmons@example.com	COO	👤	429	
134	Ralph Edwards	georgia.young@example.com	Support Agent		18	Support
345	Darlene Robertson	jessica.hanson@example.com	CTO	👤	7	

101-200 of 1,734