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Updating Text on the Contact Us Page

Kim - 2024-08-19 - [Kommentarer \(0\)](#) - [Using Deskpro](#)

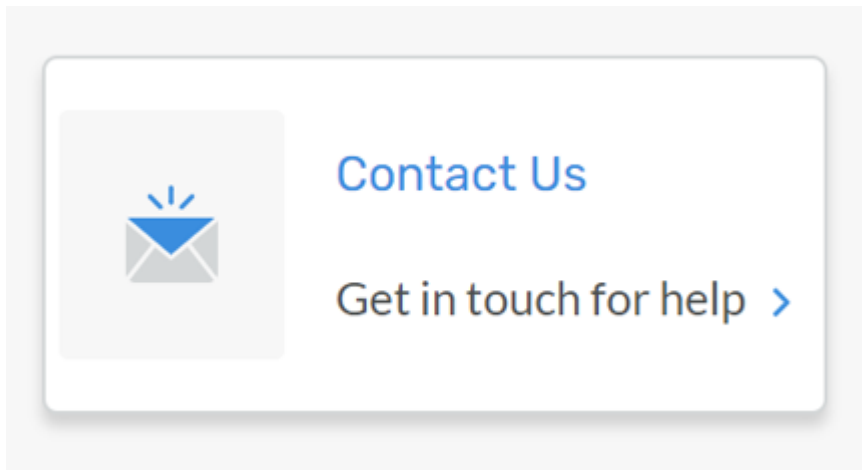
To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search

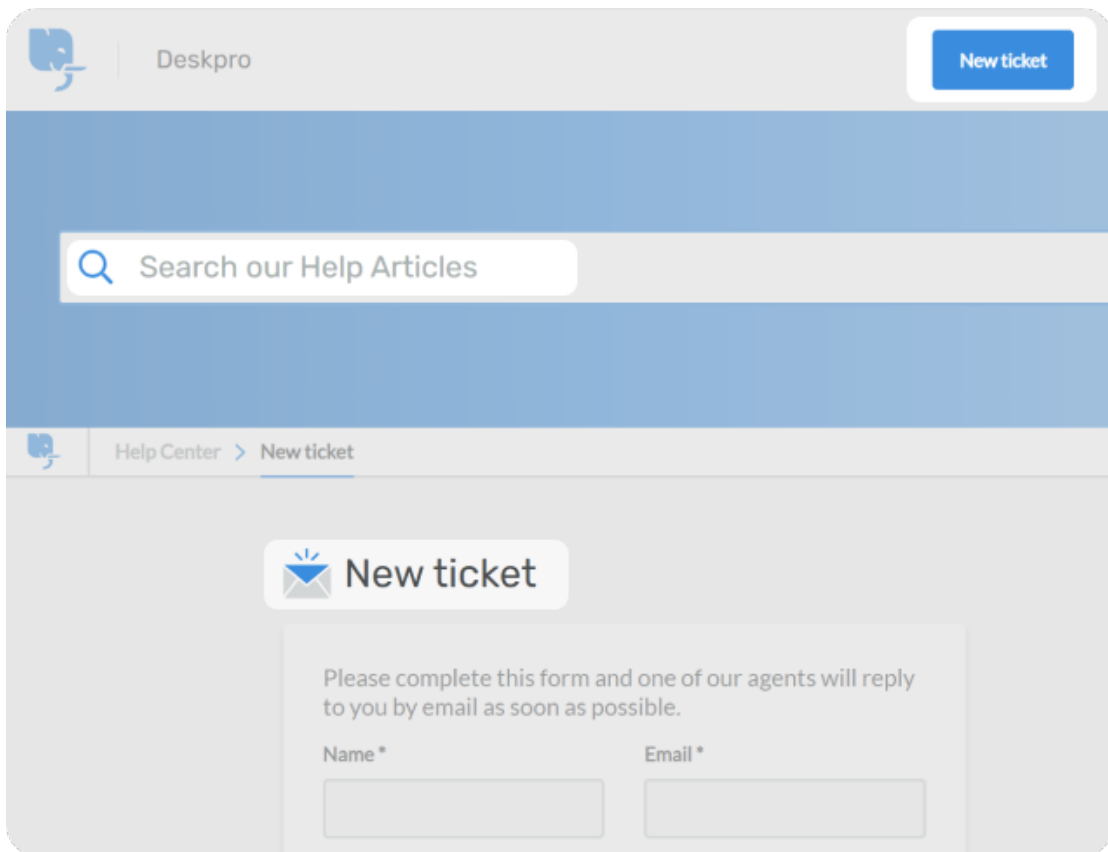
The screenshot shows the Deskpro admin interface. On the left sidebar, the 'CONFIGURATION' menu item is highlighted with a red box and a red circle containing the number '2'. Below it, the 'Channels' menu item is also highlighted with a red box and a red circle containing the number '1'. The main content area is titled 'Phrase Translation' and contains a 'Help' button. Below the button, there is a text description: 'The text you see in Deskpro is stored as phrases, that includes the names of custom object you create. Here you can manage the phrases and provide translation for custom phrases.' Below this text, there is a search bar with the placeholder text 'Search' and a 'Filter' button. The search results show a table with columns 'Your Objects', 'Phrase', and 'English'. The 'Help Center UI' object is selected and circled in red with a red circle containing the number '3'. Below the table, there is a section titled 'Help Center Account (119)'.

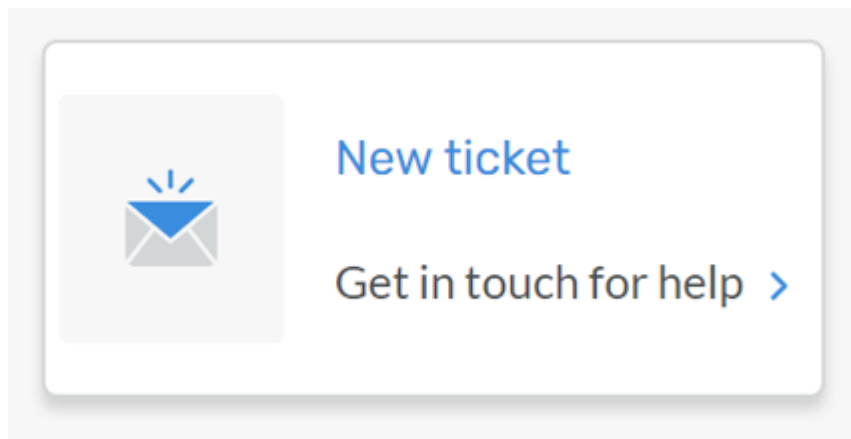
Before:





After:





In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.