

## Missing authorization headers with Apache

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If you are using Apache with CGI/FastCGI, then you might get an error message about missing authorization headers. This is because Apache does not, by default, pass authorization headers to PHP.

### The Fix

You need to edit your Apache site configuration to add a line to Deskpro's <VirtualHost> directive. Note that this configuration must be added directly to Apache's configuration (e.g., adding it to htaccess will not work).

```
<VirtualHost>
# ...
SetEnvIf Authorization "(.*)" HTTP_AUTHORIZATION=$1
# ...
</VirtualHost>
```

- Mærkater
- [Redundant](#)