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## Meta App Review Template Videos - Facebook Messenger Self-Managed (On-Premise)

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This article includes the supplemental videos that run alongside our <u>Meta App Review Template</u> Guide for the Self-Managed option of Deskpro's Facebook Messenger Channel (On-Premise).

Watch these videos at the right points of the guide to get the best understanding.

Note

These videos should be used for guidance **only** and should not be submitted as part of your App Review, you need to supply recordings of your own Deskpro instance.

### 1) End to End Screen Recording

This video shows the entire process of installing a Facebook Page from Deskpro. It also includes how you send a message from the Facebook Page and receive it in Deskpro.

## 2) Adding a Page to your Meta App in Deskpro

This video shows how you install a Facebook Page from Deskpro, including requesting permissions.

### 3) Facebook Page sends a message to Deskpro

This video shows how Facebook Messages are received in the helpdesk.

# 4) Sending Messages from a Facebook Page to a Human Agent in Deskpro

This video details sending a message into Deskpro from your Facebook page and how an Agent would reply once the message is received.