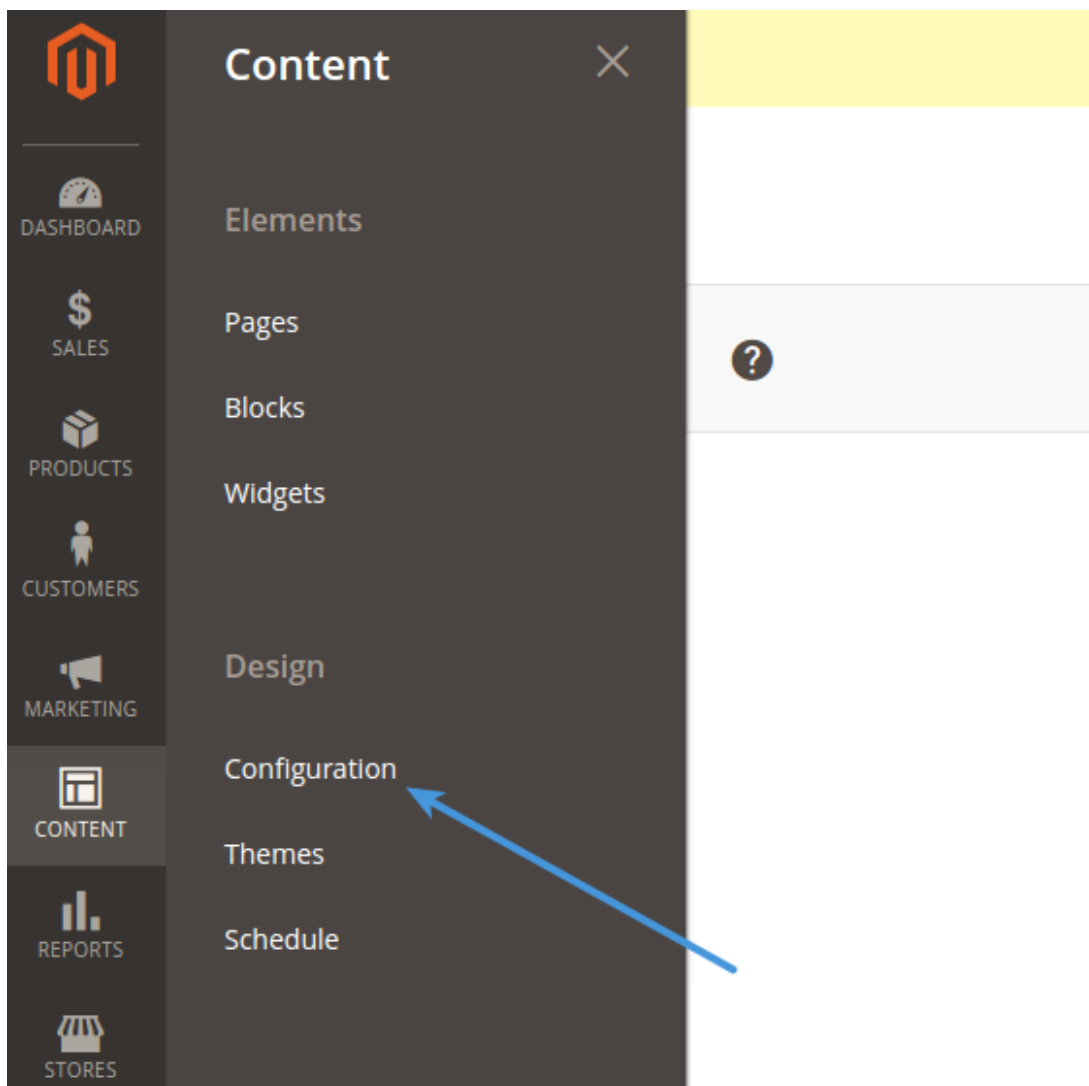


## How do I install the chat widget in Magento?

Lauren Cumming - 2018-03-14 - Comments (0) - Using Deskpro

1. Sign into your Magento account as an administrator.
2. Head to the "**Content**" section on the left hand side navigation menu. Then click on "**Configuration**".



3. Find the current theme row (on a fresh installation it is applied as "Default Store View") and click "**Edit Link**".

# Design Configuration

admin

Filters

Default View

Columns

3 records found

20 per page

<

1

of 1

>

| Default | Website      | Store              | Store View         | Theme Name     | Action               |
|---------|--------------|--------------------|--------------------|----------------|----------------------|
| Global  |              |                    |                    | -- No Theme -- | <a href="#">Edit</a> |
| Global  | Main Website |                    |                    | -- No Theme -- | <a href="#">Edit</a> |
| Global  | Main Website | Main Website Store | Default Store View | Magento Luma   | <a href="#">Edit</a> |

Copyright © 2016 Magento Commerce Inc. All rights reserved.

Magento ver. 2.1.1

[Report Bugs](#)

## 4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.

[+ Add widget & chat to your site](#)  
Get instructions and help on how to add the widget to your website

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WIDGET_OPTIONS = {
```

[COPY](#)

[Manually installing the widget](#) | [Install widget in a CMS](#)

## 5. In **"Other Settings"**, find **"HTML Head"** tab. Then find **"Scripts and Style sheets"** text input. Copy and paste the widget code here and press Save.

Other Settings

**HTML Head**

Favicon Icon [Upload](#)  
Allowed file types: ico, png, gif, jpg, jpeg, apng, svg. Not all browsers support all these formats!

Default Title:

Title Prefix:

Title Suffix:

Default Description:

Default Keywords:

Scripts and Style Sheets:

[Use Default Value](#)

This will be included before head closing tag in page HTML.

## 6. Don't forget to refresh your caches (Magento will remind you about that!)

Mærkater

2018