

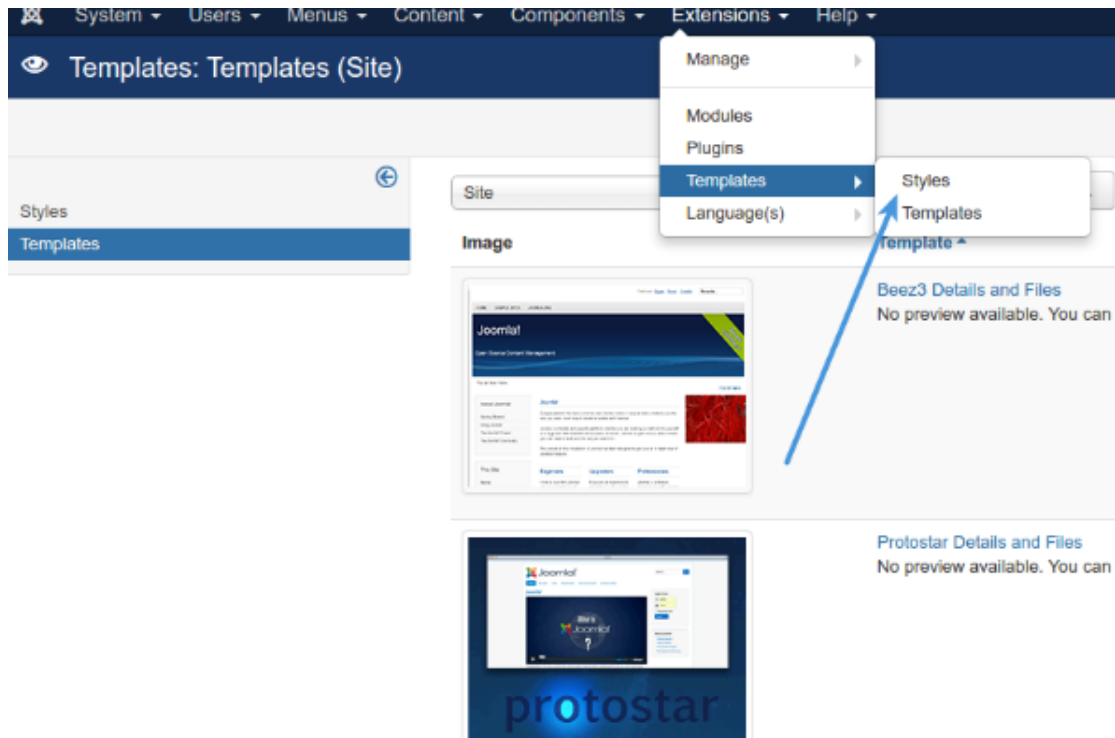


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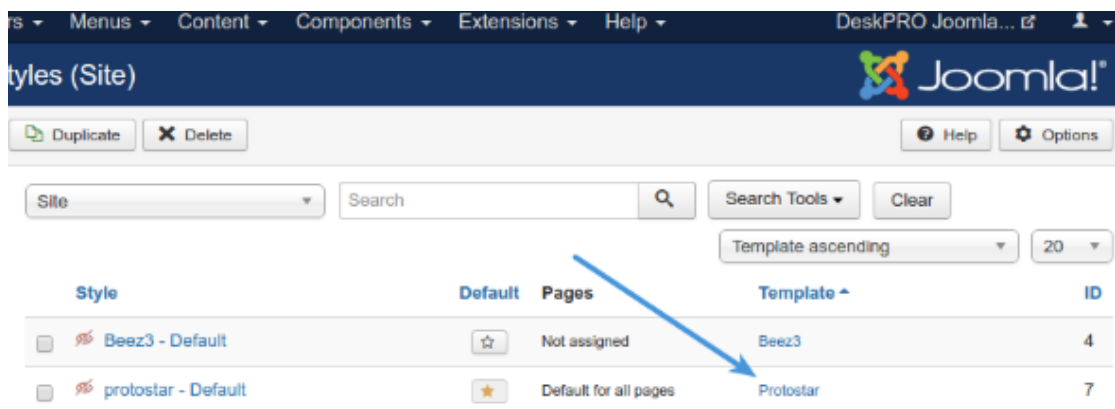
How do I install the chat widget in Joomla?

Lauren Cumming - 2023-08-16 - [Kommentarer \(0\)](#) - [Using Deskpro](#)

1. Login to your Joomla account as an administrator.
2. Select "**Extensions**" > "**Templates**" > "**Styles**" from the dropdown menu at the top of the page.



3. Select your needed template e.g pick "**Default for all pages**" template, and click on its template name.



4. Copy the chat widget code from Deskpro under **Admin** > **Chat** > **Site Widget & Chat**.



Add widget & chat to your site
Get instructions and help on how to add the widget to your website



Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

COPY

Manually installing the widget

Install widget in a CMS

5. From your template select "**index.php**" from the file tree and find closing `</head>` tag. Paste the chat widget code here.

The screenshot shows the 'Templates: Customise' interface. At the top, there are buttons for 'Save', 'Save & Close', 'Copy Template', 'Template Preview', and 'Manage Folders'. Below these are tabs for 'Editor', 'Create Overrides', and 'Template Description'. The main area is titled 'Editing file "/index.php" in template "protostar"'. On the left is a file tree with folders for 'css', 'html', 'images', 'img', 'js', 'language', and 'less', and files for 'component.php', 'error.php', 'index.php', 'offline.php', 'templateDetails.xml', 'template_preview.png', and 'temolate thumbnail.png'. A blue arrow points from 'index.php' in the file tree to the code editor. The code editor shows lines 128 to 147 of code. A blue arrow points to the closing `</head>` tag on line 131. A tooltip above the code editor says 'Press F10 to toggle Full Screen editing.' The code in the editor is as follows:

```
128     <meta name="view"
129     <jdoc:include ty
130     <!--[if lt IE 9]
131     </head>
132     <body class="site <?
133     . 'view-' . $vi
134     . ($layout ? ' l
135     . ($task ? ' tas
136     . ($itemid ? ' i
137     . ($params->get(
138     echo ($this->dir
139     ?>">
140     <!-- Body -->
141     <div class="body
142     <div class="
143     <!-- Hea
144     <header
145     <div
146
147
```