How do I add a custom favicon to the Help Center?

Chris Robinson - 2023-08-24 - Kommentarer (0) - Admin

The favicon is the small icon displayed at the top of browser tabs and next to bookmarks.
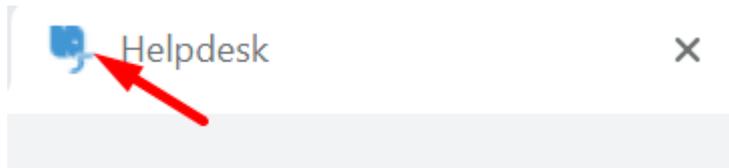
By default, your Help Center favicon will be the Deskpro icon.

You can use your own favicon on the Help Center instead.

Note that the **ICO** image format commonly used for favicons is not supported. Instead, prepare a square image in **PNG** or **GIF** format that is 16x16 or 32x32 pixels.

Go to **Admin > Configuration > Branding** and select the brand you want to update the favicon for.

Select **Choose a file** or simply drag and drop your desired image to upload the new favicon for the brand.
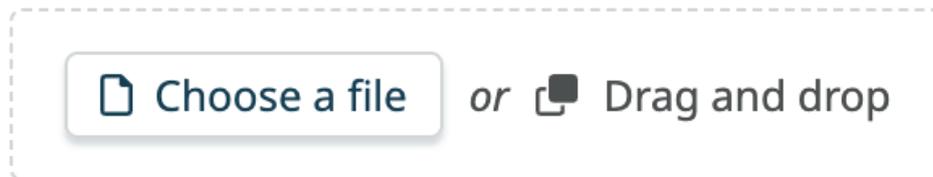
Click save at the bottom of the editor. Your browser may take a while to update to the new favicon, but you should be able to see it straight away in the brand configuration editor to confirm that the change worked.