How can I change the name of the "Contact Us" tab?
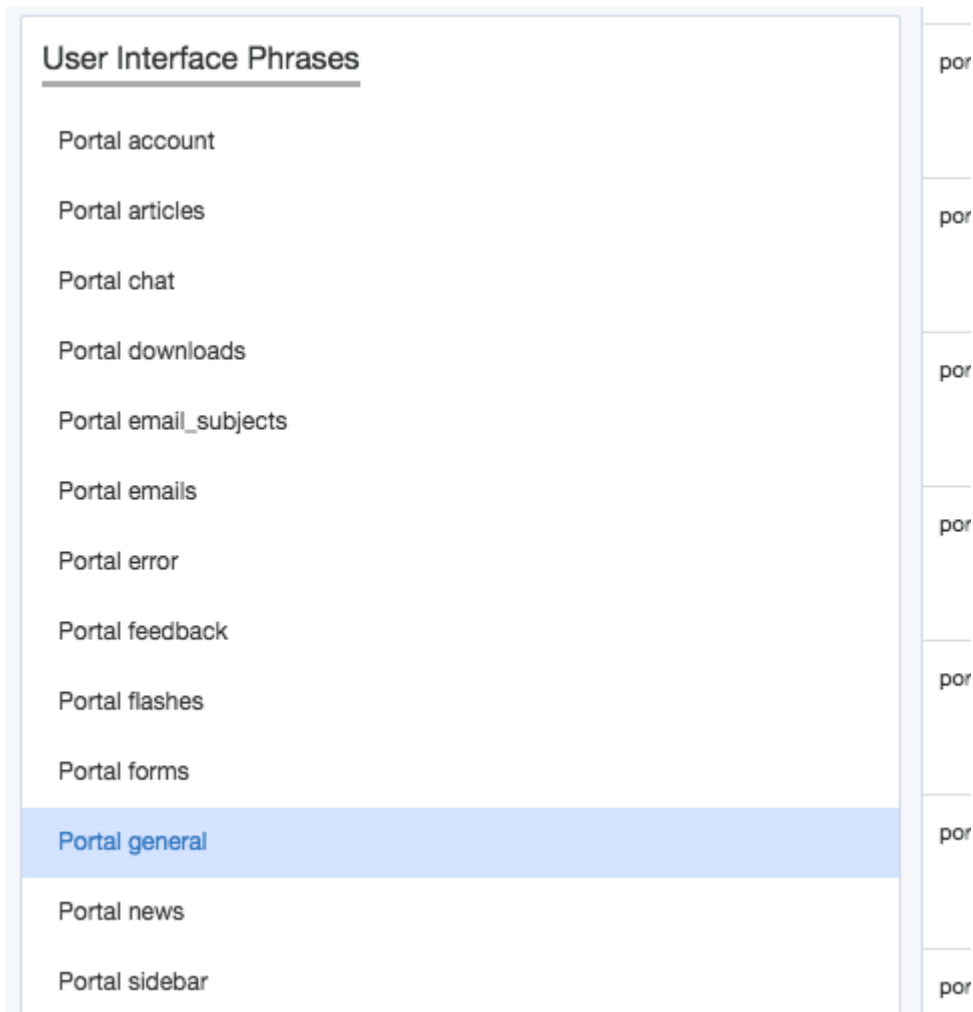
Lauren Cumming - 2023-08-30 - Kommentarer (0) - Deskpro Legacy

Question:

Is it possible to customize the text for the name of the portal tab where users submit tickets? We'd like to rename it from "Contact Us" to "Submit Tickets".

Answer:

1. Go to **Admin > Setup > Languages**, select your language and then click **Edit Phrases.**

2. Go to User Interface **Phrases >Portal general phrases** and edit portal.general.nav-newticket.

3. Add your custom phrase in the right hand column. Press **Save.**

| portal.general.nav-newticket | Contact Us | Contact Us | Submit Ticket |
| 🔄 Reset | | | |

4. Go to the user portal and you will be able to see the change live straight away.

| 👍 **Feedback** Custom suggestions | ▨ **Downloads** Browse our downloads | ✉ **Submit Ticket** We are here to help |