



[Hjælpecenter](#) > [Community](#) > [Feature Request](#) > [Ticket properties](#)

Ticket properties Finished

- Philipp Bartsch
- **Navn på forum:** #Feature Request

Please separate agent and agent team from other fields. A good few times there is the need to move a ticket to another team/agent without knowing what to enter in fields that have to be filled.
 At the moment changes are not saved as long as a required field is empty.