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Sort by subject Finished

- Stefan Behrens
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The ability to sort tickets by subject Kommentarer (3)

## **Darren Banfi**

1 år siden

Indeed - This would be great to have, you can sort by nearly every other field apart from Subject. I had automated tickets come in with [COMPUTER-NAME] - needs xxxx - these come in daily - so over a weekend I get two the same, sorting by subject would let me merge them quickly

## **Amy Acheson**

1 år siden

Love this one too! Everything little thing helps to manage the tickets!

## **Lara Proud**

8 måneder siden

This is a great suggestion and we've recently implemented the ability to group and sort ticket queues by ticket subject, this update was announced in the release of Deskpro Horizon 2023.43, you can see the full notes here:

https://support.deskpro.com/en-US/news/posts/deskpro-horizon-release-202343