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Sort awaiting agent tickets by sub-status Collecting Feedback

- DA Dustin J. Albright
- **Forum name:** #Feature Request

We have recently implemented our first sub status, and I'm noticing there is not option to sort by sub-status. I wanted a method to separate user issues from ongoing projects and requests so I added a sub-status under Awaiting Agent, but those tickets are now just sprinkled throughout my users help request with no way to sort them.

Comment (1)

C Christian

5 måneder siden

This would also help with creating Filters with different sub-status