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SLA Filters: set a default view Collecting Feedback

- MA Marion Abramo
- Navn på forum: #Feature Request

We would like the SLA views to hold a default of being grouped by department, is it possible to add this to the Filters available for the SLAs:

Profile	:	Signature	Ticket Notifications	Notifications	Macros	Filters	SLAs		$(\times$
Filter SLA results: Show all matching tickets			8						
SLAs	Туре	Show all matching tickets				Warning	Failure	Hide 💡	
First	Time		ckets assigned to me ckets assigned to my team					Hide	
Second	Second Time until ticket resolution (Default working hours)							Hide	
Third	User waiting time until ticket resolution (Default working hours)							Hide	