



<u>Hjælpecenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>SLA failed not clear enough</u> SLA failed not clear enough Collecting Feedback

• Sam Menown

• Navn på forum: #Feature Request

Previously before Horizon UI tickets that had failed SLA would be highlighted in Red when viewed in a list. Currently there is only one queue to highlight tickets and little else