



Hjælpecenter > Community > Feature Request > Send email to Teams as well as individuals

Send email to Teams as well as individuals Collecting Feedback

• JG Jason Gillan

• Navn på forum: #Feature Request

Would be a nice feature to be able to email specific teams rather than just the agent team or specific agents on triggers. For example I want an email to get sent to everyone in the 'Management' team when the Urgency hits 10. See attached screenshot.