



 $\underline{\text{Hj}}\underline{\text{elpecenter}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{Reports custom data parent value}}$

Reports custom data parent value Collecting Feedback

• CL Christine Loh

• Navn på forum: #Feature Request

Creating a report with custom ticket field (Predefined choice >single selection box). In the ticket field, add a few options with a Parent Value>Child Value.

When querying the value of these fields, reports will only show the child value. and not the parent value. It would be helpful if the parent value shows.