



 $\underline{Hj}\underline{\otimes lpecenter} > \underline{Community} > \underline{Feature\ Request} > \underline{Plain\ Text\ Email\ from\ Ticket\ Replies}$

Plain Text Email from Ticket Replies Collecting Feedback

- EE Erik Ecker
- Navn på forum: #Feature Request

I would like an easy way to switch outgoing email fomats between HTML $\,$ and plain text (ideally a check box in the agent reply area on the ticket).