

[Hjælpecenter](#) > [Community](#) > [Feature Request](#) > [Personalise chat ringtone for agents](#)

Personalise chat ringtone for agents Collecting Feedback



•

An Nguyen

- **Navn på forum:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Kommentarer (4)



Gabriel Muscat Mills

3 år siden

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.



Jelena

1 år siden

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful.
Please change this, thanks!



Ante Bustruc

1 år siden

Yes, please change that, into something less shocking or personalized



Ante Bustruc

1 år siden

Yes, I agree with the comments. We need something less shocking or personalized