



[Hjælpecenter](#) > [Community](#) > [Feature Request](#) > [More information on incoming chat pop up screen for agents](#)

## More information on incoming chat pop up screen for agents Under Review

- Lauren Cumming
- Navn på forum: #Feature Request

Ability to display more information on this screen such as language of the user.

NEW CHAT

Chat started by

Department

Booking Support

User Waiting

20 seconds

DISMISS

TAKE CHAT