



[Hjælpecenter](#) > [Community](#) > [Feature Request](#) > [Locking 'ordered by' for agents](#)

Locking 'ordered by' for agents Collecting Feedback

- Niall Dunphy
- **Navn på forum:** #Feature Request

The ability for an admin to set and lock the 'ordered by' option for agents so that the agents cannot choose another 'ordered by' option.

E.g. in the screenshot locking it as 'Urgency (Highest-Lowest)'.

