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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Navn på forum:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

| Subject | User | Department | Agent | Agent Team |
|---|------------------|--|-----------------------------------|------------|
| <input type="checkbox"/> #570 Promotes evaluation of sales receipt | Diana Handshide | Sales | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #569 Detail of loan | Alisa Zornano | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #568 Sales order not | Robert Quaker | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #567 Regal de la nuit | Daniela Quaker | Sales | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #566 Presentation format of web site | Salvador Swift | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | Level 1 |
| <input type="checkbox"/> #565 Thanks, thanks -- Here the Dornow's indignity | Joe Hood | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #564 Future questions over reported sales capabilities | Abraham Hall | Support | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #563 Sell out merchandise quickly | Tom Hight | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #562 UK gas valuation | Denton Price | Widgets | <input type="checkbox"/> John Doe | Level 2 |
| <input type="checkbox"/> #561 Home to bed time when she locked back once or twice | Maria Cox | Sales | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #560 Multiple business partnerships can terminate | Wesley Chickadee | Support | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #559 VERY short remarks, and one thought I can | Joe Hood | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #558 Better reports of stock valuations etc | Wayne Carroll | Sales | <input type="checkbox"/> John Doe | Level 1 |
| <input type="checkbox"/> #557 And for those of that in "Oh, no love, that | Joe Hood | Widgets | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #556 UK and Germany for hand sell | Conner Knox | Sales | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #555 Labourer's temperature of them | Margot Mossad | Sales | <input type="checkbox"/> John Doe | No Team |

Kommentar (1)

Lara Proud

8 måneder siden

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!