



<u>Hjælpecenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Link user accounts to custom fields</u> Link user accounts to custom fields Archived

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- Navn på forum: #Feature Request

We have a custom field for location with about a dozen values at the moment. It would be nice if the location of a ticket could be automatically specified when a user's email comes in. I'm not sure it's practical, but it would be nice.

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