



Hjælpecenter > Community > Feature Request > Link forwarded messages to original ticket

Link forwarded messages to original ticket Collecting Feedback

• D David

• Navn på forum: #Feature Request

I think it would be helpful to have messages that you forward be linked to the ticket that they originated from. As it stands right now if multiple message are forwarded from a ticket, you can't easily keep track of them and you have to link them together to the main ticket manually.