



 $\underline{Hj}\underline{wlpecenter} > \underline{Community} > \underline{Feature\ Request} > \underline{Limit\ total\ number\ of\ tickets\ assigned\ to\ an\ agent}$

Limit total number of tickets assigned to an agent Collecting Feedback

- t thiago
- Navn på forum: #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.