



<u>Hjælpecenter > Community > Feature Request > Insert KB article into Chat</u>

## **Insert KB article into Chat Planning**

- LP Lu Parente
- Navn på forum: #Feature Request

Looking for the ability to insert a KB article link or the entire content of a KB article into a chat session with a simple click, just as you can with a KB article into a ticket. We provide a good amount of support using the live chat function and this would be a huge help. Thank you,Lu.