



[Hjælpecenter](#) > [Community](#) > [Feature Request](#) > [Inconsistent Conditions Between Escalations and Triggers](#)

## **Inconsistent Conditions Between Escalations and Triggers Collecting Feedback**

- Q Quentin
- **Navn på forum:** #Feature Request

Update Actions and Criteria for Escalations and Triggers, so the same options are available across the automations, and no longer limiting useful options.

### **Kommentar (1)**

OO **Olu Owoyomi**

5 år siden

The Dates , During Business hours should be available under escalations as well.