



 $\underline{\mbox{Hj@elpecenter} > \mbox{Community} > \mbox{Feature Request} > \underline{\mbox{Include cc'd participants in the ticket PDF download and Print copy}}$ 

## Include cc'd participants in the ticket PDF download and Print copy Collecting Feedback

- A Angel
- Navn på forum: #Feature Request

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the cc'd recipients. We'd like this information to be included when downloading or printing a ticket.