



 $\underline{\textbf{Hjælpecenter}} > \underline{\textbf{Community}} > \underline{\textbf{Feature Request}} > \underline{\textbf{Hot comment or warning about user or organization}}$

Hot comment or warning about user or organization Collecting Feedback

- DM Douglas Martin
- Navn på forum: #Feature Request

When opening a ticket view have a "slap in the face" sort of message or highlight red flashing field or a pop up warning. This would make it so the agent could not possibly miss a very important message regarding the user or the organization.