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Have a setting to make it so agents must provide a label for tickets

Collecting Feedback

- M Mindaugas
- **Navn på forum:** #Feature Request

Like with custom fields you can 'require agent to enter a value', we would like labels to also have that option. We would like to make it so that agents must attach a label for a ticket.

Kommentar (1)

Javier Casares

2 måneder siden

Nice idea. I do foresee a use case for us with that feature.