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Download multiple tickets at once Collecting Feedback

• SP Stephanie Pelayo

• Navn på forum: #Feature Request

The ability to download multiple tickets at once as PDF (both through the agent interface and in the helpcenter)

Kommentar (1)

SH Steve, Lam Hang

4 år siden

Yes this would be a good idea. I have the need to export them as PDF with the Ticket number and subject. Right now it only outputs the ticket number. I have to manually edit the file names each time.