



 $\underline{\text{Hj}}\underline{\text{elpecenter}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{Disable transcript download}}$

Disable transcript download In Development

• FO Futa Odahara

• Navn på forum: #Feature Request

I would like to request a feature to disable the chat transcript to be downloaded by User and Agents according to Admin set up.

Also, allow the chat transcript depending on some chat criteria such as:

- The Agent has responded.
- The Agent hasn't responded.
- Others.