



[Hjælpecenter](#) > [Community](#) > [Feature Request](#) > [Disable transcript download](#)

Disable transcript download In Development

- FO Futa Odahara
- **Navn på forum:** #Feature Request

I would like to request a feature to disable the chat transcript to be downloaded by User and Agents according to Admin set up.

Also, allow the chat transcript depending on some chat criteria such as:

- The Agent has responded.
- The Agent hasn't responded.
- Others.