# Create reports for specific Departments/Teams Finished

- Tolleiv Nietsch
- **Navn på forum:** #Feature Request

Hi, the predefined reports look really nice. In our setup, we've a few departments which actually work on different things. Therefore looking at the same reports for all of them together doesn't make sense most of the time. So far I've used the reports which allow grouping by department. But actually it would be great to just home some kind of global filter which keeps out the other departments or teams from the entire reports. Cheers, Tolleiv

Kommentar (1)

**Matthew Wray**

4 år siden

Hi Toliev, You should be able to do this through the WHERE clause. A simple example might be to use the below to count the number of tickets raised in the support department: SELECT DPQL_COUNT() AS 'Number of tickets raised in the support department' FROM tickets WHERE tickets.department.title = 'Support' You could also use a variable to add departments to a dropdown which you can select from. The base report would be: SELECT DPQL_COUNT() AS 'Number of tickets raised in the support department' FROM tickets WHERE tickets.department.id = ${department} And then you could add the variable with TYPE = Value and RECORD Type = Department For more on using variables check out our documentation below: https://support.deskpro.com/en-GB/guides/reports-guide/pull-down-menus-2