



 $\underline{\text{Hj}}\underline{\text{elpecenter}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{Change search defaults}}$

Change search defaults Collecting Feedback

- AJ Azeem Javed
- Navn på forum: #Feature Request

The ability to change the defaults for the search bar in the agent interface, for instance, to only make it return open tickets in the results.