



<u>Hjælpecenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Auto assign agent and team once you open</u> <u>the ticket</u>

Auto assign agent and team once you open the ticket Report

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- Navn på forum: #Feature Request

When the agent opens a ticket it would be great to have this auto assigned to them including the team they are in. It will save us a lot of clicks as well.