



[Hjælpecenter](#) > [Community](#) > [Feature Request](#) > [Allow push-message via the live chat system](#)

## **Allow push-message via the live chat system Collecting Feedback**

- RC Ruth Cheesley
- **Navn på forum:** #Feature Request

If we know users through the live-chat system it would be good to be able to push-message groups of users (for example, everybody in an access level) or an individual user, through live chat.

I would envisage this to be used for example when a new release is made of a product, if there's an important message we need to disseminate, and so forth.