



[Hjælpecenter](#) > [Community](#) > [Feature Request](#) > [All fields on Ticket shown in Agent Interface without having to click on more](#)

All fields on Ticket shown in Agent Interface without having to click on more In Development

- Andrew Weiss
- **Navn på forum:** #Feature Request

Please allow a user to default the top box (properties/task/time log) to be open so that the fields I added are automatically visible and can be clicked with one click instead of having to click the gear icon first?