



 $\underline{Hj}\underline{ælpecenter} > \underline{Community} > \underline{Feature\ Request} > \underline{Add\ variable\ to\ use\ 'Current\ assigned\ agent'}$

Add variable to use 'Current assigned agent' Collecting Feedback

- Lauren Cumming
- Navn på forum: #Feature Request
- Useful if you want to use a trigger/automation to have actions that run only when the person repyling etc is not the assigned agent too.
- e.g 'when the agent is not the 'assigned agent' add them as a follower