Integrate your Xero account with Deskpro

2023-02-21 - Lara Proud - Sylwadau (0) - Product (Admin)

We are thrilled to announce the release of our latest Deskpro app, Xero. This integration offers seamless connectivity between your Xero contacts and Deskpro users, providing your agents with access to relevant information related to the contacts in Xero from the helpdesk.

With this integration, agents can view key information about your contact's invoices and bills, as well as any notes that have been added to their Xero profile. The best part is, they can do this all without leaving their Deskpro interface. This enhanced visibility empowers agents to respond to user inquiries more efficiently and with full context.

With the Deskpro Xero app, you can streamline your helpdesk operations and boost your agents' productivity. We can't wait to see how it transforms your workflow.
We're continuously working on building new features that will enhance the Deskpro Xero app's capabilities. In the coming weeks, you can expect to see additional functionality, including the ability to view more details about contacts, invoices, bills, purchase orders, payments, and notes.