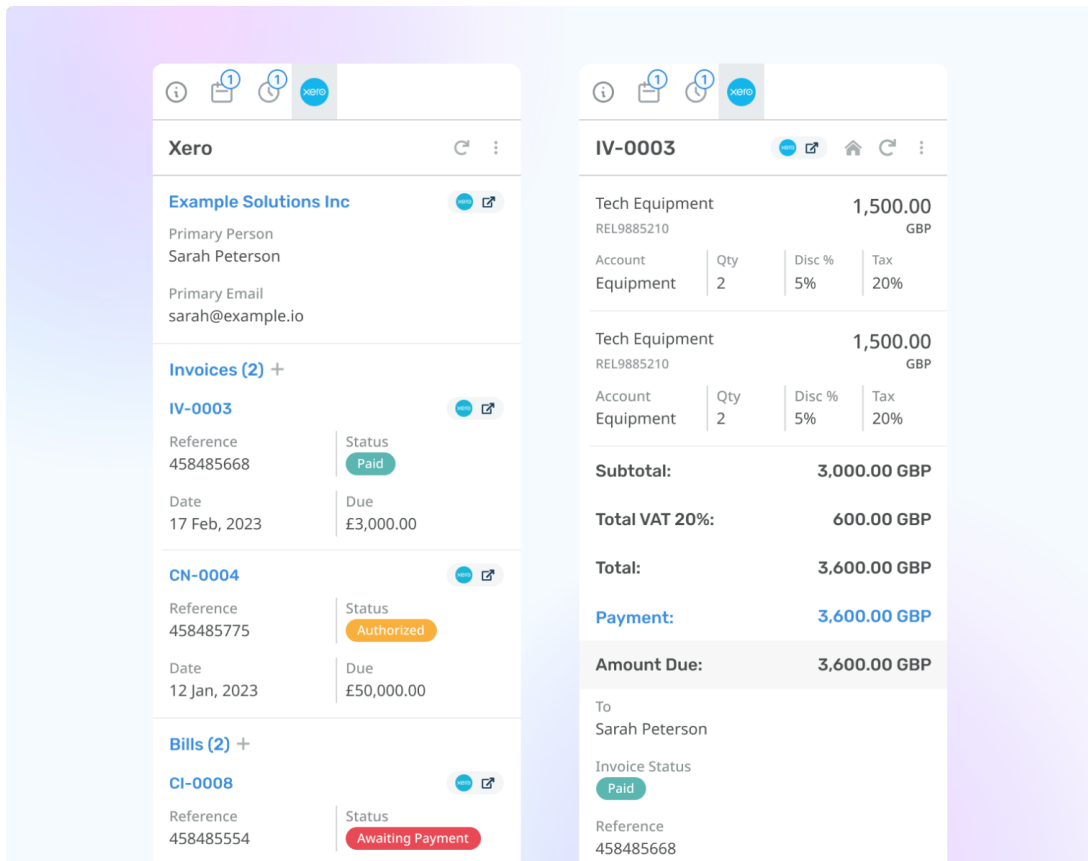


Integrate your Xero account with Deskpro

2023-02-21 - Lara Proud - Sylwadau (0) - Product (Admin)

We are thrilled to announce the release of our latest Deskpro app, [Xero](#). This integration offers seamless connectivity between your Xero contacts and Deskpro users, providing your agents with access to relevant information related to the contacts in Xero from the helpdesk.

With this integration, agents can view key information about your contact's invoices and bills, as well as any notes that have been added to their Xero profile. The best part is, they can do this all without leaving their Deskpro interface. This enhanced visibility empowers agents to respond to user inquiries more efficiently and with full context.



The screenshot displays the Deskpro Xero app interface, which is divided into two main sections: contact information and financial data.

Contact Information:

- Xero:** Example Solutions Inc. Primary Person: Sarah Peterson. Primary Email: sarah@example.io.
- Invoices (2):**
 - IV-0003:** Reference 458485668, Status Paid, Date 17 Feb, 2023, Due £3,000.00.
 - CN-0004:** Reference 458485775, Status Authorized, Date 12 Jan, 2023, Due £50,000.00.
- Bills (2):**
 - CI-0008:** Reference 458485554, Status Awaiting Payment.

Invoice Details (IV-0003):

Account	Qty	Disc %	Tax
Tech Equipment			
REL9885210			
Equipment	2	5%	20%
Subtotal:			3,000.00 GBP
Total VAT 20%:			600.00 GBP
Total:			3,600.00 GBP
Payment:			3,600.00 GBP
Amount Due:			3,600.00 GBP

Invoice Summary:

- To: Sarah Peterson
- Invoice Status: Paid
- Reference: 458485668

With the Deskpro Xero app, you can streamline your helpdesk operations and boost your agents' productivity. We can't wait to see how it transforms your workflow.

We're continuously working on building new features that will enhance the Deskpro Xero app's capabilities. In the coming weeks, you can expect to see additional functionality,

including the ability to view more details about contacts, invoices, bills, purchase orders, payments, and notes.