

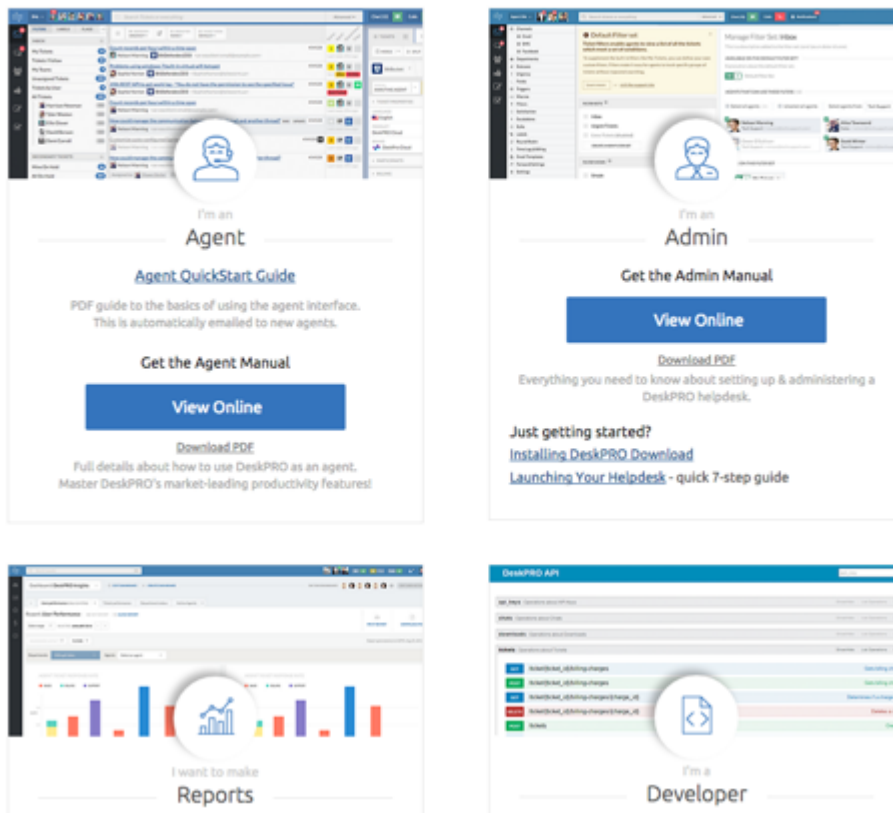
## Improved Documentation System

2015-03-06 - Ben Henley - Sylwadau (0) - Product

We want to make sure that you can get the best out of DeskPRO, so we've improved the way we publish our manuals and other guides.

From now on, your new destination for DeskPRO documentation is [manuals.deskpro.com](http://manuals.deskpro.com).

### DeskPRO Manuals & Guides



The image displays four distinct landing pages for DeskPRO documentation, each tailored to a specific user role. Each page features a header image showing a snippet of the DeskPRO interface and a central icon representing the user role. The 'Agent' page offers a 'Agent QuickStart Guide' PDF and a 'View Online' button. The 'Admin' page provides an 'Admin Manual' with 'View Online' and 'Download PDF' options, along with links for 'Installing DeskPRO Download' and 'Launching Your Helpdesk'. The 'Reports' page is titled 'I want to make Reports' and includes a bar chart. The 'Developer' page is titled 'I'm a Developer' and shows a list of API endpoints.

You'll find greatly improved online versions of all the manuals. They're now fully searchable, and you'll find it easier to link to specific sections or bookmark them for future reference.

(And if you prefer PDFs, don't worry - you'll find PDF versions of the manuals there too).

Of course, we'll still be updating our [Knowledgebase](#) with useful articles that fall outside the scope of the manuals, like FAQs, troubleshooting help, and configuration examples.

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### **Where did the Install Manual, Importer Manual and Update Manual go?**

We've moved the content of those manuals into the Admin manual.

### **Where did the PDFs go?**

We used to host the old PDF manuals on the Download section of our portal. Now they'll be available on [manuals.deskpro.com](https://manuals.deskpro.com).

### **I've found a mistake, formatting error or something missing!**

Email [support@deskpro.com](mailto:support@deskpro.com) to report any problems.